

A PUBLIC SERVICE MESSAGE FROM . . .



**West Bay
Sanitary District
321-0384**

SEWER PROBLEMS? CALL US FIRST!

If you have a back-up do two things:

- Stop using water that goes down the drain
- Immediately call the District - 321-0384

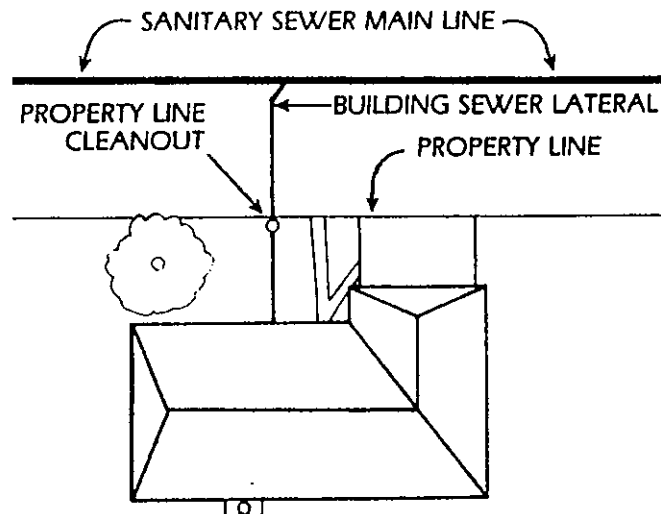
District Regulations say that we will clean your building sewer from your property line to its connection with the public sewer, **but only if you provide us with a visible, accessible, wye type cleanout** at the property line. We are unable to provide this service to customers who don't meet these basic requirements.

Even if you don't have a proper cleanout, call us first if the plumbing backs up. The problem may be in the main line, which we maintain at all times.

If you do not have a cleanout, one can easily be installed by a plumber. **Prior to installation of a cleanout, make sure the District is contacted for a permit.**

EMERGENCY SERVICE AROUND THE CLOCK

**West Bay Sanitary District provides service
24 hours a day, 7 days a week.**



**CLEANOUT MUST BE VISIBLE, ACCESSIBLE AND
WITHIN 5 FEET OF PROPERTY LINE**

**A "WYE" TYPE PROPERTY LINE
CLEANOUT IS REQUIRED.**

West Bay Sanitary District

500 Laurel Street, Menlo Park, CA 94025

A public agency serving Menlo Park and portions of Atherton, Portola Valley, Woodside, Redwood City, East Palo Alto and unincorporated areas of southeast San Mateo County.