



# Wastewater Collection System of the Future

## A ROADMAP TO EFFECTIVE WASTEWATER COLLECTION SYSTEM MANAGEMENT

In early 2014, nine leading collection system agencies in the San Francisco Bay Area, led by West Bay Sanitary District, V. W. Housen & Associates, and Dewpoint Consulting, convened to develop a roadmap for the Collection System of the Future. Through a series of 10 workshops, this group has discussed, compared strategies, and developed a cafeteria of best practices for key management topics such as Customer Service, Asset Management, SSO Reduction, Succession Planning, and more. Along the way, the agencies have solidified their internal network for information sharing and collaboration. Join us as we provide an overview of key discussions and findings, and present the final document that has resulted from this landmark effort.

[Please click here to view the full report of the Wastewater Collection System of the Future August 2016 Final](#)

