

NEW TOOL PROVIDES ACCESS, UNDERSTANDING OF WBSD BUDGET

West Bay Sanitary District is proud to announce a new partnership with OpenGov, a powerful financial reporting tool. Our new OpenGov site presents and visualizes our revenues and expenses in an understandable format- from multi-year trends to operational details. By leveraging the OpenGov Platform, viewers can use the web-based software to enhance access, understanding, and analysis of our annual budget.



Explore our OpenGov site at: WestBaySanitaryCA.OpenGov.com

WEST BAY LEADS COLLECTION SYSTEM OF THE FUTURE

West Bay Sanitary District is excited to be the lead agency of the Wastewater Collection System of the Future. This consortium of 9 progressive agencies with wastewater collection systems has come together for a series of workshops to share information, compare practices, and develop strategies to further improve efficiency, innovation, system management, and Level of Service.

The District has selected V. W. Housen & Associates and Dewpoint Consulting to guide the discussions and develop a roadmap to sewer system excellence.

An update on the findings of the group will be presented in January at the Winter Conference of the California Association of Sanitation Agencies in Palm Springs, CA.



ZERO INCREASE IN SOLID WASTE RATES FOR 2ND YEAR

In October the District Board of Directors made it official: there will not be an increase in rates in 2015 for the District's 2,200 solid waste customers in unincorporated San Mateo County.

This is the second year in a row that no increase was needed. The rate increases that were implemented in prior years are now providing the needed revenue to cover the increased costs of the weekly pick up of the compost cans. External costs such as labor and fuel rates have stabilized as well. Combined, these factors enable the District to provide a "no increase" year in solid waste rates.

"We are pleased that there will be no rate increase for our solid waste customers in 2015, for a second straight year," said WBSD Director Fran Dehn. *"It's very important for our customers to receive the recycling, organic materials, and solid waste collection services from Recology with stable rates for the upcoming year."*

Recology San Mateo County provides collection services for refuse, recyclable materials, and compostable materials under a ten-year franchise agreement with the District which began in January of 2011.



For more info go to rethinkwaste.org

AFFORDABLE SEWER LINE REPAIR PLANS AVAILABLE

West Bay Sanitary District announces a partnership with Home Emergency Insurance Solutions (parent company HomeServe) to offer sewer line repair service plans to District customers.

West Bay Sanitary District strives to provide excellent service to its customers. A number of our customers have asked for a way to receive assistance with the significant cost of repairing or replacing a sewer lateral pipe. That is why we've partnered with Home Emergency Insurance Solutions to offer District homeowners optional, exterior sewer line protection.

HAVE QUESTIONS? Call Home Emergency Insurance Solutions at 1-855-807-6628 or visit the secure website WestBaySewerPlan.com.

CAPITAL IMPROVEMENT PROJECT UNDERWAY

The District's 2014 North Palo Alto area project is approximately 12,500 feet of sanitary sewer mains located between Middlefield Road and the Bayshore Freeway, and between Willow Road and San Francisquito Creek, within the City of Menlo Park. The Burns Easement Rehabilitation project area is a small area approximately 2,300 feet along an easement adjacent to Burns Avenue between Middlefield Road and Dinkelspeil Lane within the Town of Atherton.

The project involves the replacement and rehabilitation of the sewer mains with the standard open trench method in areas where the pipeline needs replacement. A trenchless method using a structural cured-in-place-pipe (CIPP) liner or pipe-bursting is used in areas where the pipeline can be rehabilitated. The estimated cost for construction of the project is approximately \$3,200,000.



HULSMANN WINS ELECTRICAL INSTRUMENTATION AWARD

The Santa Clara Valley Chapter of the California Water Environment Association (CWEA) presented West Bay's Robert Hulsmann with the Electrical Instrumentation Person of the Year Award. The award is in recognition of Hulsmann's accomplishments in operating a top quality organization and leading the way in the water environment field.

Robert Hulsmann joined the West Bay Sanitary District three years ago from the City of San Mateo and has since improved the operation of the District's 12 publically owned pump station facilities and 50 STEP and grinder pumping stations. His experience has allowed West Bay to perform many more repairs in house than in the past, thus saving the District money and reducing down time.

"Bobby always displays a can-do attitude," says Sergio Ramirez, maintenance superintendent. *"If you want something done you ask Bobby."*

Hulsmann holds a state certification as a Maintenance Mechanic Grade III and a Collection System Maintenance Grade I issued through CWEA's Technical Certification Program.

Established in 1929, CWEA's awards program strives to acknowledge outstanding achievements and honor exceptional water environment professionals. Congratulations for the award, Bobby, and for your continued efforts to keep California's water clean and the community safe.

WBSD JOINED IN SUMMER BLOCK PARTY EVENT

The Menlo Park Chamber of Commerce Summer Block Party on Santa Cruz Avenue was the perfect spot this summer for District employees to meet the public to give away prizes and pass out flyers and balloons. On June 18, several hundred adults and children learned about the West Bay Sanitary District and were reminded to "Call Us First" for sewer problems.

INTRODUCING SILICON VALLEY CLEAN WATER

Silicon Valley Clean Water (SVCW) is the new name of the South Bayside System Authority (SBSA), the wastewater treatment facility owned by the cities of Redwood City, San Carlos, and Belmont, and the West Bay Sanitary District. More than 200,000 residents and businesses are served by SVCW.

Manager's Corner



by Phil Scott
District Manager

I am pleased to announce that the West Bay Sanitary District Board of Directors has approved the 2014/15 budget that projects \$21,058,847 in revenues and \$15,549,134 in total expense and liabilities plus an operating reserve in the General Fund of \$6,505,889. The most significant cost is our non-operating expenses, which have risen to 61% (\$9.5M) of all expenses and include support of the wastewater treatment plant operations at Silicon Valley Clean Water (SVCW), and debt service on the bonds to fund SVCW's Capital Improvement projects.

The District's budget also anticipates a Capital Asset Fund budget of \$7,912,500 to perform capital improvement projects to the District's sewer pipelines and pump stations as well as equipment replacement and allowance for unanticipated emergency repairs.

In addition, West Bay Sanitary District is now providing sewer maintenance services to the Town of Los Altos Hills and the Town of Woodside. The District began cleaning the sewer lines and performing television inspection of the sewer lines in the Town of Los Altos Hills in August of 2014 and so far has cleaned approximately 10 miles of the scheduled 26 miles for the year. The Town of Los Altos Hills has 54 miles of sewer lines and the goal is to clean about half of the system each year. With regular cleaning, maintenance, and inspection of the sewer lines West Bay will be striving to reduce sewer overflows in the system and identify pipelines for rehabilitation and replacement.

The Town of Woodside has approximately 4 miles of sewer pipeline. West Bay will be cleaning the entire system annually. We are pleased to tap the expertise of West Bay staff to affordably help some of our smaller

neighboring communities that don't have the resources necessary to maintain their wastewater pipelines.

Wastewater professionals provide value to our customers. We pride ourselves in promoting and being associated with the one vocation that has done more to improve the health of the public than any other in history. Moving human waste out of the house and out of the streets has increased the life-expectancy rate more than vaccines, medicines, or any other medical advances.

We protect the Public Health! Out of the 1.2 billion gallons of wastewater per year we manage, more than 99.999% of that was handled without the wastewater leaving the pipes. Of the miniscule amount that left the pipes, 95% was recaptured.

Most of the time your wastewater professionals operate out-of-sight and out-of-mind, and that's good. But if you do have a sewer problem, please "Call Us First" so we can help you and determine if it is our responsibility at the main sewer or if it is a homeowner plumbing issue. We provide courtesy cleaning of the sewer lateral if you have a conforming clean out and we may be able to save you money. We enjoy being of service and providing you value while protecting the public health.



For any questions or for service please call us at **(650) 321-0384**. And ask our serviceman for a refrigerator magnet with our number for easy reference.

WEST BAY SANITARY DISTRICT BOARD MEMBERS

Ronald W. Shepherd,
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